

INTRODUCING OUR NEW CUSTOMER PORTAL!

User Guide



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We are delighted to announce the launch of our brand-new Customer Portal, designed to enhance your experience with us.

Currently available in English, this portal marks the culmination of years of meticulous search and development, navigating through various websites and catalogs to bring you an unparalleled selection of US OEM and Aftermarket parts.

The new portal prioritizes user-friendliness, offering a seamlessly organized online parts catalog with millions of part numbers. Easily locate and order USA parts by utilizing search criteria such as VIN (Vehicle Identification Number), Year, Make, Model, Engine, Part Number or Interchange



Stock Check



Saved Orders



Order History



Cart Management



Order Review

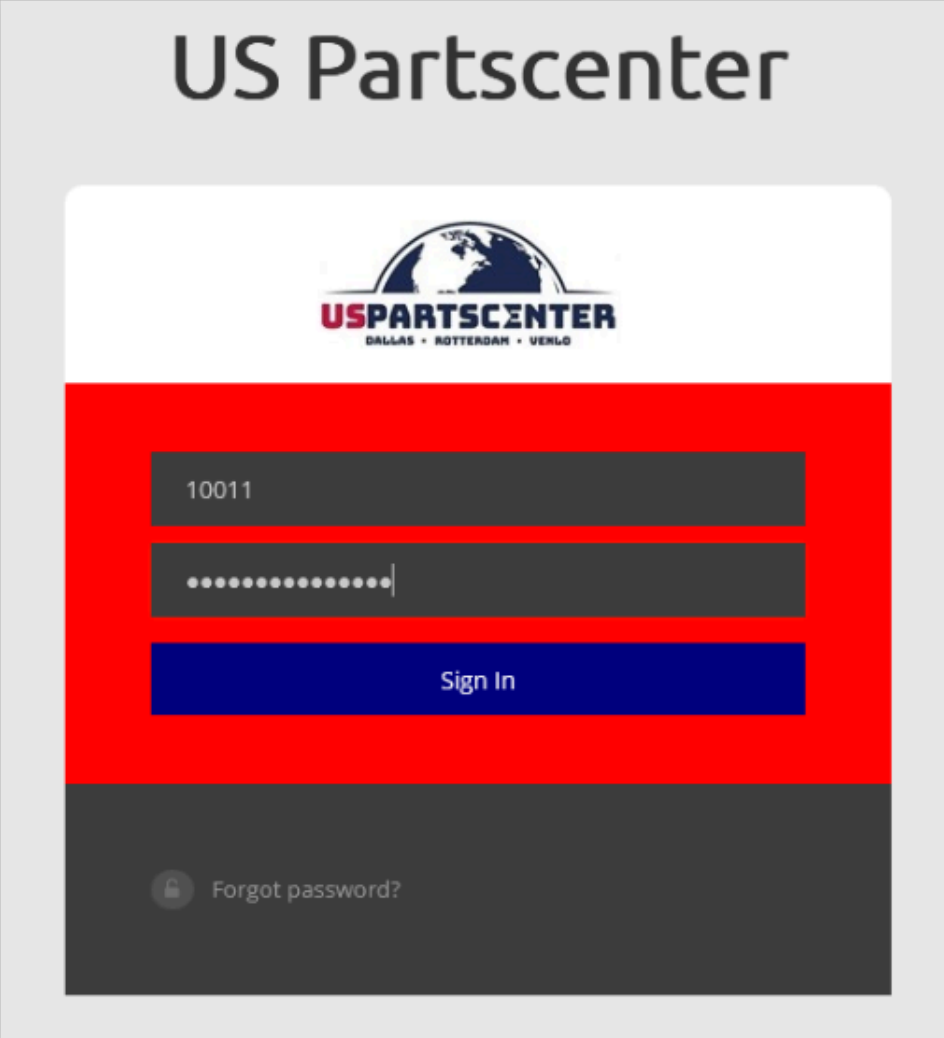
As a valued customer, our portal comes with additional features, including Stock Check, Saved Orders, Order History, Cart Management, and Order Review. These tools are designed to empower you in managing your automotive part needs efficiently.

LOGIN INSTRUCTIONS

Customer Portal Login for esteemed users with a registered customer login, please navigate to the following secure link:

<https://us-partscenter.fuse5store.com>

⚠ If you have not received a customer login, we invite you to request one through our dedicated sales department. Your access credentials will be promptly provided to ensure a seamless experience with our services. Please reach out to our sales team for further assistance.



The image shows a login interface for US Partscenter. At the top, the text "US Partscenter" is displayed in a large, dark font. Below this is the company logo, which features a globe icon and the text "USPARTSCENTER" with "DALLAS • ROTTERDAM • UERLO" underneath. The login form itself is set against a red background. It contains two input fields: the first is for a username, with "10011" entered, and the second is for a password, represented by a series of dots. Below these fields is a blue button labeled "Sign In". At the bottom of the form, there is a link for "Forgot password?" accompanied by a small lock icon.

STOCK CHECK


If you have a specific part number, please enter the part number to check the stock just like the image.

US Partscenter

Your Location: Rotterdam

(0 items €0.00)

AVD Service Center



Home

Stock Check

Epicor Catalog

Saved Order

Order History

Cart / Order Review

Stock Check

Type in a part number and hit ENTER. Hit "Add To Order" to update your ca

Catalog

Add To Order

Delete

Import As CSV

Remove	Line Code	Part Number	Description	Sell Price	List Price	Core Price	Order Qty	Subtotal	TA/REST	Branch Location - Avail. Qty
<input type="checkbox"/>	ACD	PF48	Filter Asm-Oil AR	€8.99	€8.99	€0.00	1	€8.99	97/246	Rotterdam (97)
<input type="checkbox"/>							1			

Catalog

Add To Order

Delete

EPICOR CATALOG

Efficiently find the automotive components you need by using our advanced search functionality. Narrow down your search with precision by filtering parts based on the VIN (Vehicle Identification Number), Year, Make, Model and Engine ensuring a tailored and accurate selection process for your specific vehicle requirements.

Catalog

Epicor Catalog

Interchange

Buyers Guide

Category Lookup: Punchcard

Description Lookup: Punchcard

Category Lookup: Dropdown

Description Lookup: Dropdown

All Recent Lookups

VEHICLE ID:

1ZVBP8CF2D5224363

Save

YEAR	MAKE	MODEL	ENGINE
CATEGORY	GROUP		
SELECT YEAR			
2024	2023	2022	2021
2018	2017	2016	2015
2012	2011	2010	2009
2006	2005	2004	2003

The image below provides a detailed snapshot of the customer portal, showcasing its user interface and functionality for easy navigation.

Catalog

Epicor Catalog

Interchange

Buyers Guide

Category Lookup: Punchcard

Description Lookup: Punchcard

Category Lookup: Dropdown

Description Lookup: Dropdown

All Recent Lookups

VEHICLE ID:

1ZVBP8CF2D5224363

Save

YEAR: 2013

MAKE: FORD

MODEL: MUSTANG

ENGINE: V8-302 5.0L DOHC

CATEGORY

GROUP

SELECT CATEGORY

Accessories

Belts & Cooling

Brakes & Wheel Bearings

Chassis & Steering

Drive Train

Electrical

Engine

Exhaust & Clutch

Fuel & Emission

Heating & Air Conditioning

Ignition & Engine Filters

Tire & Wheel

Vision, Manuals, & Misc.

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Catalog

Epicor Catalog

Interchange

Buyers Guide

Category Lookup: Punchcard

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All Recent Lookups

VEHICLE ID:

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Save

YEAR: 2013

MAKE: FORD

MODEL: MUSTANG

ENGINE: V8-302 5.0L DOHC

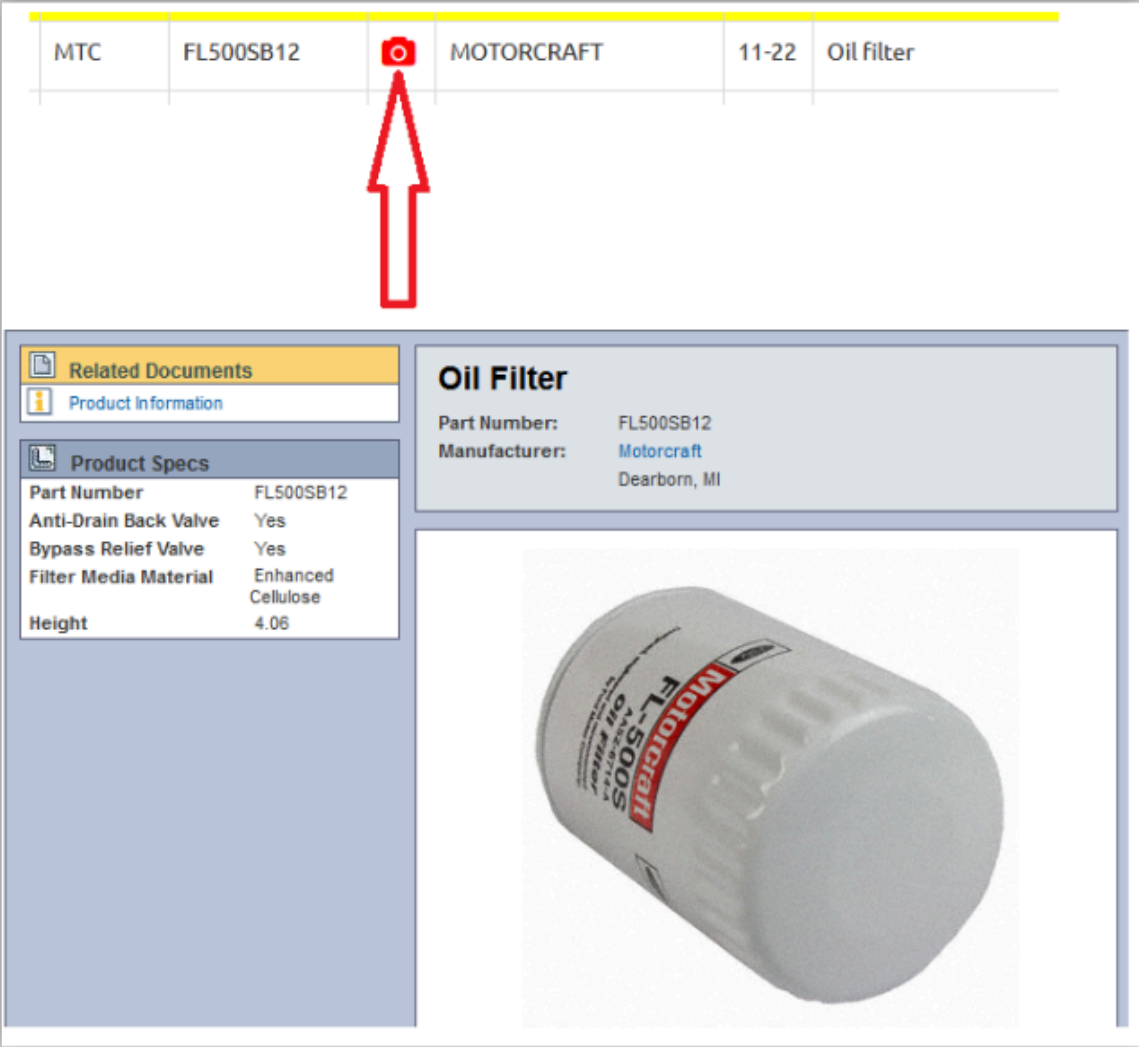
CATEGORY: IGNITION & ENGINE FILTERS

GROUP: ENGINE FILTERS & PCV

Add to Order

<input type="checkbox"/>	Order Qty	Linecode	Part #		Manufacturer	Years	Description	Misc. Text	Part Note	Per Car Qty	Sell Price	Core Price	List Price	TA/REST	
MTC-MOTORCRAFT															
<input type="checkbox"/>	1	MTC	XO5W20-5Q3SP		MOTORCRAFT	11-18	Engine Oil	OIL REFILL; 8.0 QTS; PREM SYNTHETIC BLEND; 5 QUART; w/o TRACK PK OPTION	-	1	€0.00	€0.00	€0.00	0/0	
<input type="checkbox"/>	1	MTC	XO5W20DFS		MOTORCRAFT	11-18	Engine Oil	FULL SYNTHETIC; 55 GAL DRUM; OIL REFILL; 8.0 QTS; w/o TRACK PK OPTION	-	1	€0.00	€0.00	€0.00	0/0	
<input type="checkbox"/>	1	MTC	XO5W20DFS	N/A	MOTORCRAFT		Alternate Part for MTC:XO5W20DFS	Alternate Part for MTC:XO5W20DFS	-	1	€0.00	€0.00	€0.00	0/0	
<input type="checkbox"/>	1	MTC	XO5W20DSP		MOTORCRAFT	11-18	Engine Oil	OIL REFILL; 8.0 QTS; PREM SYNTHETIC BLEND; 55 GAL DRUM; w/o TRACK PK OPTION	-	1	€0.00	€0.00	€0.00	0/0	
<input type="checkbox"/>	1	MTC	XO5W20DSP	N/A	MOTORCRAFT		Alternate Part for MTC:XO5W20DSP	Alternate Part for MTC:XO5W20DSP	-	1	€0.00	€0.00	€0.00	0/0	
<input type="checkbox"/>	1	MTC	XO5W20Q1F5		MOTORCRAFT	11-18	Engine Oil	REPLACES XO-5W20-QF5; FULL SYNTHETIC; QUART; OIL REFILL; 8.0 QTS; w/o TRACK PK OPTION	-	1	€0.00	€0.00	€0.00	0/0	
<input type="checkbox"/>		MTC	XO5W20Q1F5	N/A	MOTORCRAFT		Alternate Part for MTC:XO5W20Q1F5	Alternate Part for MTC:XO5W20Q1F5	-	1	€0.00	€0.00	€0.00	0/0	

The image below provides a detailed snapshot of the customer portal, showcasing its user interface and functionality for easy navigation.



INTERCHANGE

Use the Interchange feature on our customer portal for easy identification of products and ordering.

Catalog

Epicor Catalog

Interchange

Buyers Guide

Part Number:

pf48

Go

All Recent Lookups

Preference:

☒ Primary ☐ Secondary ☐ Both



Recent Lookups:

Add to Order

<input type="checkbox"/>	Order Qty	Linecode	Part #		Manufacturer	Years	Description	Misc. Text	Part Note	Per Car Qty	Sell Price	Core Price	List Price	TA/REST	
WIX WIX															
<input type="checkbox"/>	<div>1</div>	WIX	S7060XP		WIX		OIL FILTER		-	1	<div>info</div> €0.00	€0.00	€0.00	0/0	
<input type="checkbox"/>	<div>1</div>	WIX	S7060XP		WIX		WIX PRODUCT		-	1	<div>info</div> €0.00	€0.00	€0.00	0/0	
<input type="checkbox"/>	<div>1</div>	WIX	S7060XP		WIX		WIX PRODUCT		-	1	<div>info</div> €0.00	€0.00	€0.00	0/0	
<input type="checkbox"/>	<div>1</div>	WIX	S7060		WIX		OIL FILTER		-	1	<div>info</div> €0.00	€0.00	€0.00	0/0	
<input type="checkbox"/>	<div>1</div>	ACD	PF48	N/A	WIX		Alternate Part for WIX:S7060	Alternate Part for WIX:S7060	-	1	<div>info</div> €0.00	€0.00	€0.00	118/140	
<input type="checkbox"/>	<div>1</div>	CUS	04892339AB	N/A	WIX		Alternate Part for WIX:S7060	Alternate Part for WIX:S7060	-	1	<div>info</div> €0.00	€0.00	€13.20	16/0	
<input type="checkbox"/>	<div>1</div>	WIX	S7060		WIX		WIX PRODUCT		-	1	<div>info</div> €0.00	€0.00	€0.00	0/0	
<input type="checkbox"/>	<div>1</div>	ACD	PF48	N/A	WIX			Alternate Part for WIX:S7060	-	1	<div>info</div> €0.00	€0.00	€0.00	118/140	

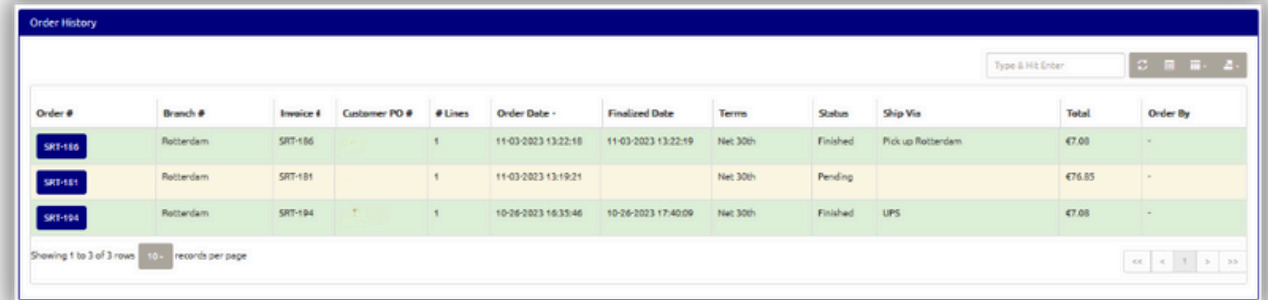
SAVED ORDERS

Effortlessly manage and track your orders with convenience through the Saved Orders feature on our customer portal.

Saved Orders			
			Type & Hit Enter
PO #	Num Lines	Created At -	Action
B2B AVD	3	2023-08-11 13:24:48	 
Showing 1 to 1 of 1 rows			10 records per page
			<< < 1 > >>

ORDER HISTORY

Easily see your order history and track your purchases with precision using the Order History feature on our customer portal.

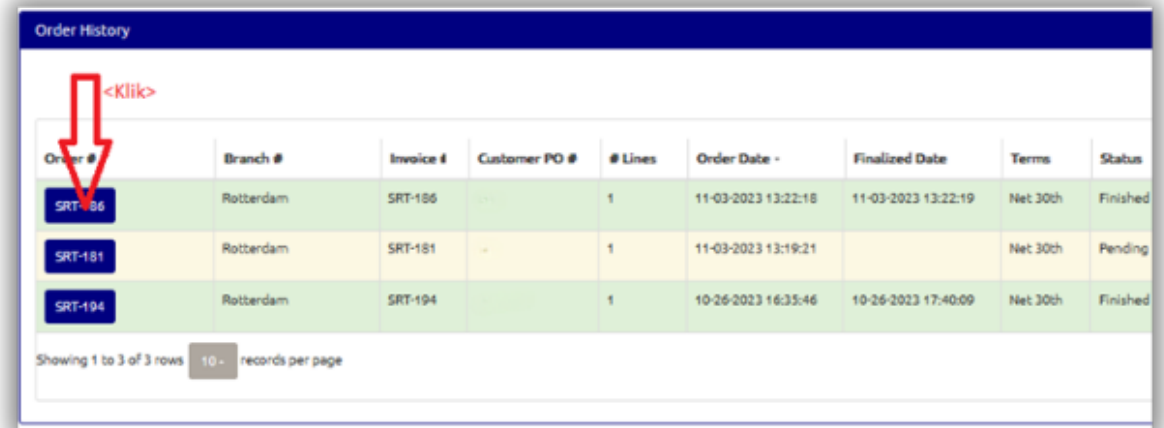


Order History

Type & Hit Enter

Order #	Branch #	Invoice #	Customer PO #	# Lines	Order Date -	Finalized Date	Terms	Status	Ship Via	Total	Order By
SRT-186	Rotterdam	SRT-186		1	11-03-2023 13:22:18	11-03-2023 13:22:19	Net 30th	Finished	Pick up Rotterdam	€7.08	-
SRT-181	Rotterdam	SRT-181		1	11-03-2023 13:19:21		Net 30th	Pending		€76.85	-
SRT-194	Rotterdam	SRT-194		1	10-26-2023 16:35:46	10-26-2023 17:40:09	Net 30th	Finished	UPS	€7.08	-

Showing 1 to 3 of 3 rows 10 records per page



Order History

<Klik>

Order #	Branch #	Invoice #	Customer PO #	# Lines	Order Date -	Finalized Date	Terms	Status
SRT-186	Rotterdam	SRT-186		1	11-03-2023 13:22:18	11-03-2023 13:22:19	Net 30th	Finished
SRT-181	Rotterdam	SRT-181		1	11-03-2023 13:19:21		Net 30th	Pending
SRT-194	Rotterdam	SRT-194		1	10-26-2023 16:35:46	10-26-2023 17:40:09	Net 30th	Finished

Showing 1 to 3 of 3 rows 10 records per page

CART / ORDER OVERVIEW

For a detailed overview of the products in your cart, you can easily navigate to the Cart/Order Overview section. It is also possible to save your cart.

Cart / Order Review

UpdateRemove

UPSEnter Pending Order NameEnter PO #Place Order

Select to Update/Remove	Order Qty	P/L	Part Number	Description	Sell Price	Your Price	Core Price	Sub Total
<input type="checkbox"/>	2	ACD	PF48	Filter Asm-OilAR	€8.99	€8.99	€0.00	€17.98
Comment :								
<input type="checkbox"/>	1	CUS	68157610AA	DISC BRAKE CALIPER	€255.30	€255.30	€20.00	€275.30
Comment :								
<input type="checkbox"/>	1	ALP	XP5325	Ir SparkplugAR	€10.20	€10.20	€0.00	€10.20
Comment :								
Rotterdam's Order Value								€303.48
Total Order Value								€303.48

Order Comments : (Maximum Characters are 70)70

Save Order As:

Save Order

Existing Save Orders:

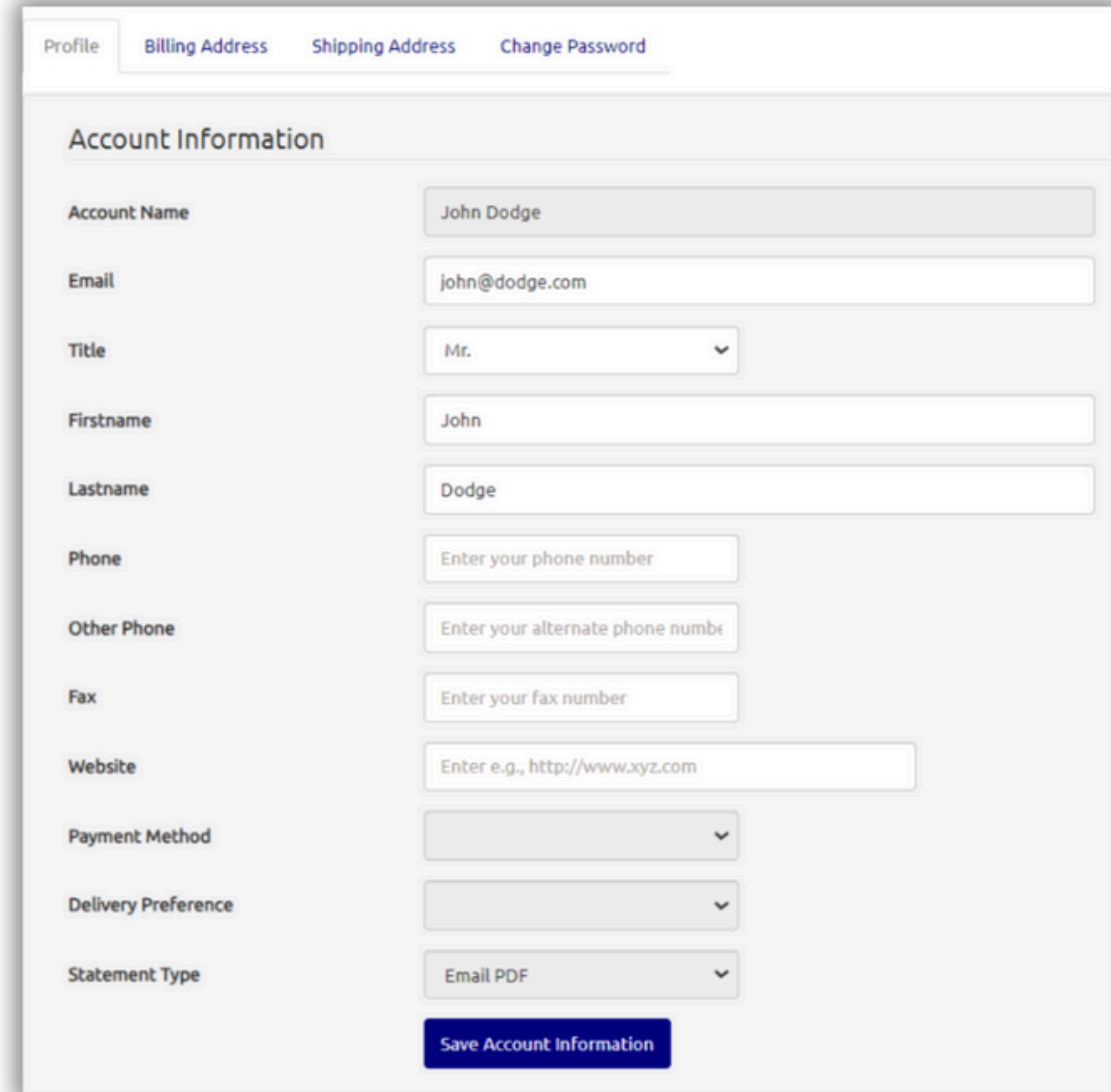
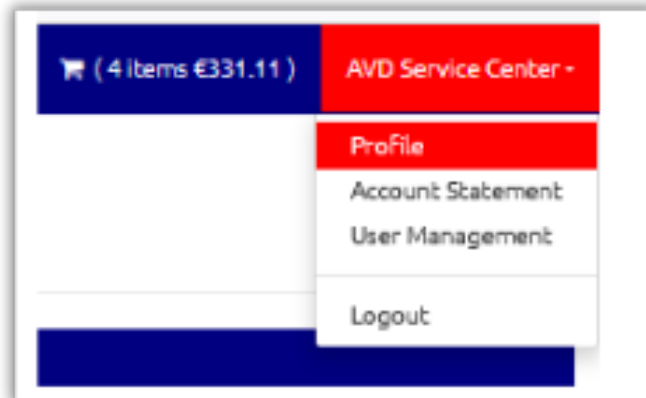
Add/Update selected productsReplace Entire Order

UpdateRemove

Note - Pricing Does Not reflect any current sales and promotions, However they may be applied once the order is finalized by the store. Place Order

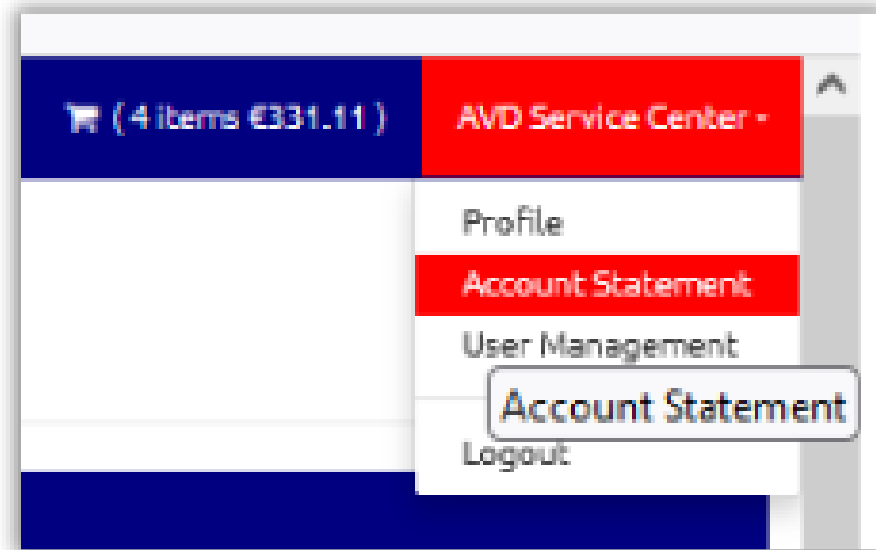
ACCOUNT PROFILE

In the Account Profile section, you can easily modify your billing address, shipping address, and your password.

A screenshot of a web form titled "Account Profile". At the top, there are four tabs: "Profile" (selected), "Billing Address", "Shipping Address", and "Change Password". Below the tabs is a section titled "Account Information". It contains several form fields: "Account Name" (text box with "John Dodge"), "Email" (text box with "john@dodge.com"), "Title" (dropdown menu with "Mr."), "Firstname" (text box with "John"), "Lastname" (text box with "Dodge"), "Phone" (text box with placeholder "Enter your phone number"), "Other Phone" (text box with placeholder "Enter your alternate phone number"), "Fax" (text box with placeholder "Enter your fax number"), "Website" (text box with placeholder "Enter e.g., http://www.xyz.com"), "Payment Method" (dropdown menu), "Delivery Preference" (dropdown menu), and "Statement Type" (dropdown menu with "Email PDF"). At the bottom right of the form is a dark blue button labeled "Save Account Information".

ACCOUNT STATEMENT

For a detailed overview of your financial transactions and statements, please navigate to the Account Statement feature on our customer portal. We are ensuring transparency and control over your automotive parts ordering history.

A screenshot of the 'Account Statement' page. At the top, there are fields for 'Select Time' (set to 'Last Month'), 'Start Date' (10-01-2023), and 'End Date' (10-31-2023). Below these is a 'Generate Now' button. The main content area is titled 'Account Statement' and includes the 'USPARTSCENTER' logo. It displays the statement date as '31-10-2023' and the period as '01-10-2023 to 31-10-2023'. The user's name 'AVD Service Center (10041)' is shown, along with a redacted phone number and the website 'www.uspartscenter.com'. The 'Total Owed' is listed as '€7.88'. Below this is a table of transactions and a monthly summary table.

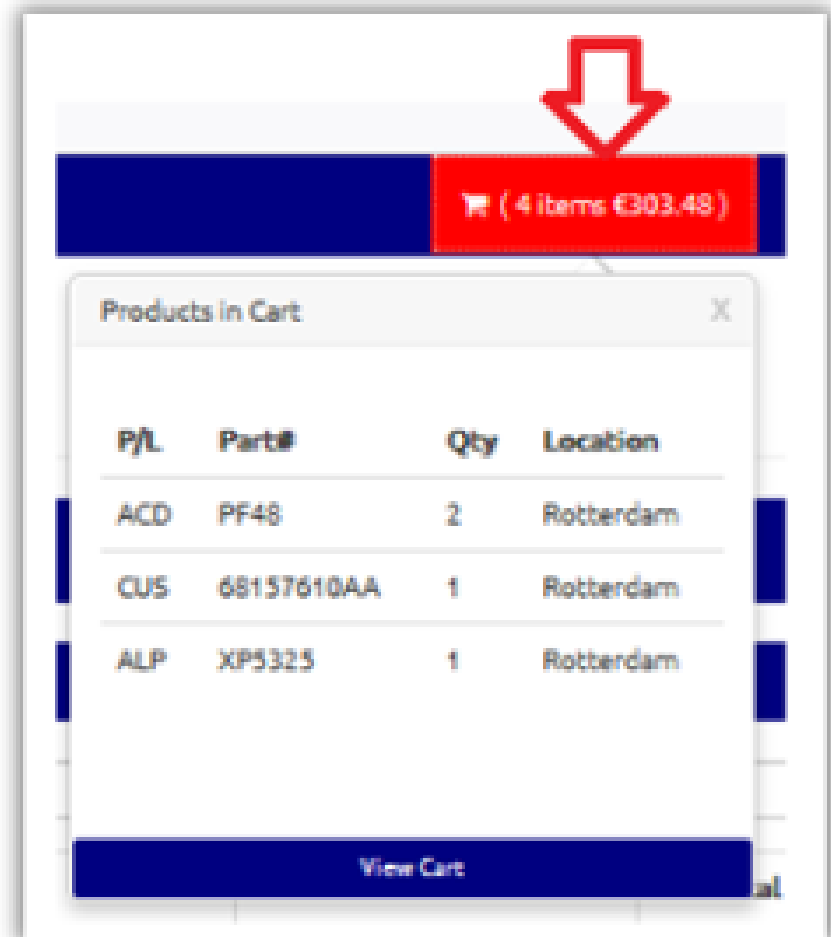
Transaction Type	Date	Invoice Number	Invoice Amount	Applied Amount	Total Owed
Invoice	20-10-2023	587-194	€7.00	€0.00	€7.00
Invoice	23-11-2023	587-186	€7.00	€0.00	€7.00

October	September	August	July	June	Before June	Deferred	Total Owed
€7.00	€0.00	€0.00	€0.00	€0.00	€0.00	€0.00	€7.00

Terms: Net 30 Days
Remit To:

SHOPPING CART

Effortlessly manage and review your selected auto parts before finalizing your order with the Shopping Cart feature on our customer portal.



CONTACT

Should you encounter any challenges or have specific inquiries about products, our dedicated support team is here to assist you. Reach out to us every working day from 08:00 to 17:00 via email at sales@us-partscenter.com export@us-partscenter.com

You can also contact us by phone at
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+49 32 2220 00 722 (DE)
+33 58 1799 884 (FR)

